

Integrated Policy Statement

Futur First Ltd is pledged to consistently provide products & services, which conform to the specified requirements of its Clients and any applicable regulatory or statutory requirements.

We are therefore committed to reducing our environmental impact and continually improving our environmental performance as an integral part of our business strategy and operating methods.

It is our priority to encourage our customers, suppliers and all business associates to do the same. Not only is this sound commercial sense for all: it is also a matter of delivering on our duty of care towards future generations.

As a service provider we monitor collections with subcontractors in terms of quality and completion in full. Any subcontractors not performing are either brought into line or alternative contractors are sourced.

The Integrated Management System (IMS), which conforms to the requirements of ISO 9001 & ISO 14001, aims to meet client requirements by controlling all of the processes employed and thus preventing errors.

Particular emphasis is given to the principle of continuous improvement of the IMS and a philosophy of Prevention rather than Correction. This is further consolidated by the Training Programme that promotes personal betterment for all employees. The Integrated Management System is mandatory and is adhered to by every member of staff.

Futur First Ltd recognizes that Quality Management & Environmental issues are of fundamental importance to a successful and responsible business strategy. It is therefore committed to allocating sufficient resources, including financial, & adopting a proactive approach to effective quality, aspects & impacts & health & safety management & taking action to improve performance & to:

- Wholly support and comply with all relevant legislation, regulations & Client requirements.
- Set, review & amend objectives and targets to minimise our water & energy usage and reuse or recycle waste wherever practical
- We measure each piece of equipment rented to customers recording the number of breakdowns and cost of servicing. Where machines are having a significant impact on operations we would look to replace.
- Internally we measure service completion and turnaround times, deadlines for management reports, invoicing and self-bill submissions to ensure customers receive the very best customer service
- Consider each stage of a project and undertake impact & risk assessments to assess the environmental impact of any new processes or products we intend to introduce
- Provide and maintain safe plant & equipment
- Maintain safe and healthy working conditions
- Minimize accidents and cases of work-related ill health
- Consult with our employees on health & safety & environmental issues
- Operate & maintain company vehicles and encourage the use of alternative means of transport and car sharing as far as reasonably practical
- To segregate and re-cycle materials wherever practical
- As far as possible purchase products and services that do the least damage to the environment and encourage others to do the same
- Provide our employees with training in order to achieve best practice quality, health & safety & environmental practices
- Apply the principles of continuous improvement in respect of air, water, noise and light pollution from our premises to reduce any impacts on the environment and local community
- Monitor the IMS & processes using internal auditing
- Review this policy at Management Review Meetings to ensure that it remains current and applicable to the company's activities.

This policy is communicated to all staff, displayed on notice boards and made available to interested parties including the general public. This will assist in achieving continual improvement and lead to the progressive development of the Integrated Management System supported by internal auditing to ensure adequacy, effectiveness and compliance.

Signed*Charles Swanson*..... Director

Date: September 1st 2017: Reviewed: CS: SW: August 2025